## Summer Community Interview Showcards

Medicare Current Beneficiary Survey

#### **Version Information**

Component: Community

Language: English



## MCBS Showcards Guide

Quex Sections	Showcards	Version
CPQ	CP1	May 8, 2019
	CP2	May 8, 2019
	CP3	May 8, 2019
DVH	DVH1	January 9, 2019
	DVH2	January 9, 2019
	DVH3	May 8, 2019
	DVH4	January 8, 2020
ENS	ENS1	July 24, 2017
HHQ	HH1	May 6, 2020
	HH2	July 28, 2014
	HH3	July 28, 2014
	HH4	July 28, 2014
	HH5	May 6, 2020
HIQ	HI1	July 24, 2017
	HIT1	July 28, 2014
	HIT2	July 28, 2014
	HI6	January 9, 2023
IAQ	IA1	August 1, 2015
	IA2	August 1, 2015
	IA3	August 1, 2015
	IA4	August 1, 2015
	IA5	August 1, 2015
	IA6	August 1, 2015
	IA7	August 1, 2015
	IA8	August 1, 2015
	IA9	August 1, 2015
	IA10	August 1, 2015
	IA11	August 1, 2015
	IA12	August 1, 2015
	IA13	August 1, 2015
	IA14	August 1, 2015
	IA15	August 1, 2015
	IA16	August 1, 2015
	IA17	August 1, 2015
	IA18	August 1, 2015
	IA19	August 1, 2015

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Quex Sections	Showcards	Version
	IA20	August 1, 2015
	IA21	August 1, 2015
	IA22	August 1, 2015
	IA23	August 1, 2015
	IA24	August 1, 2015
	IA25	August 1, 2015
	IA26	August 1, 2015
	IA27	August 1, 2015
	IA28	August 1, 2015
	IA29	August 1, 2015
	IA30	August 1, 2015
	IA31	August 1, 2015
	IA32	August 1, 2015
	IA33	May 3, 2017
	IA34	May 3, 2017
	IA35	May 4, 2016
	IA36	May 4, 2016
IUQ	IU1	January 10, 2018
MPQ	MP1	January 9, 2019
	MP2	July 28, 2014
	MP3	July 28, 2014
	MP4	July 28, 2014
	MP5	July 28, 2014
	MP6	July 24, 2017
	MPQ Job Aid 1	January 8, 2020
OMQ	OM1	July 28, 2014
	OM2	July 28, 2014
	OM3	July 28, 2014
	OM4	July 28, 2014

## MCBS Showcards Guide

Quex Sections	Showcards	Version
	OM5	July 28, 2014
PMQ	PM1	July 24, 2017
PVQ	PV1	July 20, 2020
	PV2	July 20, 2020
	PV3	July 20, 2020
PXQ	PX1	January 10, 2022
	PX2	January 10, 2022
	PX3	January 10, 2022
	PX4	January 10, 2022
RXQ	RX1	July 28, 2014
	RX2	July 28, 2014
	RX3	July 28, 2014
	RX4	July 28, 2014
	RX5	May 2, 2018

## CP1

- Never
- Some days
- Most days
- Every day

## CP2

- A little
- A lot
- Somewhere in between a little and a lot

## CP3

- Not at all
- A little
- A lot
- Somewhere in between a little and a lot

- General exam, checkup or consultation
- Cleaning, prophylaxis, or polishing
- X-rays, radiographs, or bitewings
- Fluoride treatment
- Sealant (plastic coatings on back teeth)
- Fillings
- Inlays
- Crowns or caps
- Root canal
- Periodontal scaling, root planing, or gumsurgery
- Periodontal recall visit (periodic orregular)

- Extraction, tooth pulled
- Implants
- Abscess or infection treatment
- Other oral surgery
- Fixed bridges
- Dentures or removable partial dentures
- Relining or repair of bridges or dentures
- Orthodontia, braces, or retainers
- Bond, whiten, or bleach
- Treatment for TMD or TMJ

- Eye Or Vision Exam
- Contact Lens Fitting
- Contact Lens Purchase
- Eye Glass Frame Fitting Or Adjustment
- Eye Glass Purchase
- Refractive Surgery (Corrective VisionSurgery)
- Cataract Surgery
- Glaucoma Surgery
- Corneal Surgery
- Vitreo-Retinal Surgery
- Oculoplastic Surgery
- Eye Muscle Surgery
- Eye Removal

- Hearing Aid Fitting/Evaluation
- Hearing Aid Purchase/Repair
- Hearing Exam
- Ear Wax Removal
- Ear Ventilation Tubes
- Tympanoplasty (Reconstruction of eardrum)
- Cochlear Implant Surgery
- Hearing Rehabilitative Services

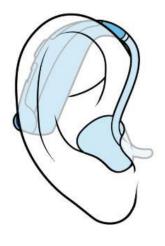
In the Canal (ITC)



In the Ear (ITE)



Behind the Ear (BTE)





## ENS1

- Iraq or Afghanistan Conflict (2001 Present)
- Persian Gulf War (Aug 1990 March 1991)
- Vietnam Era (Aug 1964 May 1975)
- Korean Conflict (June 1950 Jan 1955)
- World War II (Sept 1940 July 1947)
- Peace time (all other times)

## Home Help by Health or Medical Professionals

- Nurse (visiting nurse, private duty nurse, etc.)
- Doctor
- Social worker
- Therapist
- Hospice worker
- Home health aides
- Those who provide homemaker services

## **Medical or Nursing Treatment**

- Applying sterile bandages or dressings
- Giving medications
- Taking blood pressure
- Giving shots or injections

## **Help With Daily Needs**

- Using the telephone
- Doing housework
- Preparing meals

- Bathing
- Showering
- Dressing
- Eating
- Walking
- Using the toilet

## Personal Care or Help with Daily Needs from Persons Who Do Not Live with You

- Friends
- Neighbors
- Relatives

## HI1

### **Health Insurance Coverage Options**

- "Original" Medicare
- "Medicare Advantage" (MA) plan
  - with Prescription Drug Plan (MA-PD) or without
- Medicaid
- TRICARE/TRICARE for Life
- Public Programs (other than Medicaid)
- Medicare Part D Prescription Drug Plan (PDP)
- Private/Supplemental Insurance Plan
  - Purchased directly from an insurance company, or
  - Obtained through an employer, union, or other group, such as AARP

ORIGINAL MEDICARE	MEDICARE ADVANTAGE
<ul> <li>You have your choice of doctors and hospitals.</li> <li>Generally, you or your supplemental coverage pay deductibles and coinsurance.</li> <li>If you want drug coverage, you must join a <i>stand-alone Medicare prescription drug plan</i> –a separate policy just for drugs.</li> <li>You can buy a <i>Medigap plan</i>, which can help pay expenses not covered by Medicare.</li> </ul>	<ul> <li>May either require you to see medical providers in their <i>network</i> or let you choose and pay more of the costs.</li> <li>You usually pay a <i>copay</i> or coinsurance for covered services.</li> <li>If you want drug coverage, you must join a plan that includes drug coverage. This will give you all of your coverage in one plan.</li> <li>A Medigap plan is not available.</li> </ul>
MEDICAID	TRICARE/TRICARE FOR LIFE
<ul> <li>Public health care plan that helps make Medicare affordable for beneficiaries with low incomes and modest assets.</li> <li>Medicare beneficiaries who are also enrolled in Medicaid are referred to as "dual eligibles."</li> <li>Will be automatically enrolled in a Medicare prescription drug plan and be eligible for a low-income subsidy or "extra help."</li> </ul>	<ul> <li>Covers active-duty service members, retirees, and their families.</li> <li>TRICARE generally pays the fees left outstanding after Medicare has made their payment.</li> </ul>

(continued)

## HI1

#### PRIVATE HEALTH INSURANCE

- Includes supplemental or Medigap plans, plans that are provided by a former or current employer, and other plans purchased directly through a private company, union, association, or other group.
- Cover the cost of hospital or doctor visits, prescribed medicines, or dental care.
- Common type: Medicare Supplement Insurance (Medigap), which is available to recipients of Original Medicare and helps pay some of the health care costs that Original Medicare doesn't cover, like copayments, coinsurance and deductibles.

#### MEDICARE PART D PRESCRIPTION DRUG PLAN

- Separate policies that cover only prescribed medicines.
- Beneficiaries pay a monthly premium and copay or coinsurance for their required prescriptions.
- Standalone plans are only available to beneficiaries who are covered by Original Medicare; otherwise drug coverage is available as part of Medicare Advantage plans.

#### **PUBLIC PROGRAMS (OTHER THAN MEDICAID)**

- Include state, county, or city-based programs such as a pharmacy program, where the local government provides at least partial coverage for the cost of prescribed medicines.
- Insurance comes from a *public source* other than Medicare or Medicaid.

## HIT1

### **TRICARE Plan Names**

- A. TRICARE for Life
- **B. TRICARE Plus**
- C. TRICARE Prime
- D. TRICARE Extra
- E. TRICARE Standard
- F. TRICARE Pharmacy / TRICARE Senior Pharmacy
- G. TRICARE Dental Program
- H. TRICARE Retiree Dental Program
- I. TRICARE Reserve Select (TRS)
- J. TRICARE US Family Health Plan

(continued)

### HIT1

## Beneficiary Information Card for TRICARE For Life

#### **FRONT OF CARD**

#### TRICARE For Life

**To Provider:** File claims in the usual manner to Medicare.

**To Patient**: Services that are a benefit of both Medicare and

TRICARE: No deductible or cost share is required.

Medicare only benefit : Medicare deductible and

cost share required.

TRICARE only benefit: TRICARE deductible and

cost share required.

For benefit questions call 1-888-DoD-LIFE (1-888-363-5433)

For more information call 1-800-977-6753

www.tricare.osd.mil www.hnfs.net

#### **BACK OF CARD**

#### TRICARE Senior Pharmacy

Military Treatment Facility: No Co-pay

National Mail Order Pharmacy: \$3 generic;\$9 brand name

(90 day supply)

TRICARE Network Pharmacy: \$3 generic;\$9 brand name

(30 day supply)

TRICARE Non-network Pharmacy: \$9 or 20% of cost (30 day supply)

\$150/person or \$300/family

annual deductible applies.

For pharmacy questions call 1-877-DoD-MEDS (1-877-363-6337)

(Co-pays subject to change)

## HIT2

## Places to Obtain Medicines in Tricare Plan

- TRICARE Mail Order Pharmacy (TMOP)
- TRICARE Retail Pharmacy Network Pharmacy (TRRx)
- Military Treatment Facility Pharmacy (MTF)
- Non-network retail pharmacy

## HI6

- Prescribed medicines
- Visits to a doctor or other health professional
- Lab work
- Inpatient hospital care
- Nursing home or long term care
- Dental care
- Optical or vision care
- Hearing care
- Behavioral health care (e.g., counseling, psychotherapy, mental health and substance use disorder services)
- Other services

## **Monthly Mortgage Payments**

- A. Less than \$250
- B. \$250 less than \$500
- C. \$500 less than \$1,000
- D. \$1,000 less than \$3,000
- E. \$3,000 less than \$5,000
- F. \$5,000 or more

## Present Value of Home/Apartment/Condo

- A. Less than \$50,000
- B. \$50,000 less than \$75,000
- C. \$75,000 less than \$100,000
- D. \$100,000 less than \$200,000
- E. \$200,000 less than \$300,000
- F. \$300,000 less than \$500,000
- G. \$500,000 less than \$750,000
- H. \$750,000 or more

## **Monthly Rent**

- A. Less than \$250
- B. \$250 less than \$500
- C. \$500 less than \$1,000
- D. \$1,000 less than \$3,000
- E. \$3,000 less than \$5,000
- F. \$5,000 or more

## **Retirement Plans**

- 401(k)
- 403(b)
- IRA
- Keogh

# Combined Monthly Social Security or Railroad Retirement Amount

- A. Less than \$1,300
- B. \$1,300 less than \$1,700
- C. \$1,700 less than \$2,200
- D. \$2,200 less than \$2,600
- E. \$2,600 or more

# Individual Monthly Social Security or Railroad Retirement Amount

- A. Less than \$700
- B. \$700 less than \$1,000
- C. \$1,000 less than \$1,300
- D. \$1,300 less than \$1,600
- E. \$1,600 or more

# Combined Monthly Supplemental Security Income Amount

- A. Less than \$300
- B. \$300 less than \$700
- C. \$700 less than \$1,000
- D. \$1,000 or more

# Individual Monthly Supplemental Security Income Amount

- A. Less than \$100
- B. \$100 less than \$200
- C. \$200 less than \$400
- D. \$400 less than \$700
- E. \$700 or more

# Combined Monthly Veterans Administration Income Amount

- A. Less than \$1,000
- B. \$1,000 less than \$1,400
- C. \$1,400 less than \$1,800
- D. \$1,800 less than \$2,200
- E. \$2,200 or more

# Individual Monthly Veterans Administration Income Amount

- A. Less than \$500
- B. \$500 less than \$700
- C. \$700 less than \$900
- D. \$900 less than \$1,100
- E. \$1,100 or more

## Combined Monthly Pension Payment

- A. Less than \$600
- B. \$600 less than \$1,300
- C. \$1,300 less than \$2,100
- D. \$2,100 less than \$5,900
- E. \$5,900 or more

# Individual Monthly Pension Payment

- A. Less than \$400
- B. \$400 less than \$900
- C. \$900 less than \$1,600
- D. \$1,600 less than \$3,800
- E. \$3,800 or more

# Combined Total Retirement Accounts

- A. Less than \$34,000
- B. \$34,000 less than \$82,000
- C. \$82,000 less than \$175,000
- D. \$175,000 less than \$413,000
- E. \$413,000 or more

# Individual Total Retirement Accounts

- A. Less than \$20,000
- B. \$20,000 less than \$47,000
- C. \$47,000 less than \$92,000
- D. \$92,000 less than \$218,000
- E. \$218,000 or more

# Combined Monthly Amount Received from Retirement Account

- A. Less than \$200
- B. \$200 less than \$500
- C. \$500 less than \$1,000
- D. \$1,000 less than \$2,500
- E. \$2,500 or more

# Individual Monthly Amount Received from Retirement Account

- A. Less than \$100
- B. \$100 less than \$300
- C. \$300 less than \$700
- D. \$700 less than \$1,700
- E. \$1,700 or more

# Combined Amount Received from Retirement Account Last Year

- A. Less than \$2,400
- B. \$2,400 less than \$6,000
- C. \$6,000 less than \$12,000
- D. \$12,000 less than \$30,000
- E. \$30,000 or more

# Individual Amount Received from Retirement Account Last Year

- A. Less than \$1,200
- B. \$1,200 less than \$3,600
- C. \$3,600 less than \$8,400
- D. \$8,400 less than \$20,400
- E. \$20,400 or more

# Combined Mutual Funds/Stocks/Bonds Not Part of Retirement Account

- A. Less than \$9,000
- B. \$9,000 less than \$18,000
- C. \$18,000 less than \$93,000
- D. \$93,000 less than \$350,000
- E. \$350,000 or more

# IAQ35C- Mutual Funds/Stocks/Bonds Not Part of Retirement Account

- A. Less than \$600
- B. \$600 less than \$5,000
- C. \$5,000 less than \$16,000
- D. \$16,000 less than \$62,000
- E. \$62,000 or more

# IAC26A- Mutual Funds/Stocks/Bonds Not Part of Retirement Account

- A. Less than \$8,000
- B. \$8,000 less than \$62,000
- C. \$62,000 less than \$192,000
- D. \$192,000 less than \$213,000
- E. \$213,000 or more

# IAQ36C- Mutual Funds/Stocks/Bonds Not Part of Retirement Account

- A. Less than \$300
- B. \$300 less than \$2,500
- C. \$2,500 less than \$8,000
- D. \$8,000 less than \$37,000
- E. \$37,000 or more

# IAQ38B – All Accounts Last Month

- A. Less than \$11,000
- B. \$11,000 less than \$25,000
- C. \$25,000 less than \$50,000
- D. \$50,000 less than \$108,000
- E. \$108,000 or more

# IAQ38C – All Accounts Last Month

- A. Less than \$2,000
- B. \$2,000 less than \$7,000
- C. \$7,000 less than \$17,000
- D. \$17,000 less than \$57,000
- E. \$57,000 or more

# IAQ39B/IAQ40B – All Accounts Last Month

- A. Less than \$8,000
- B. \$8,000 less than \$13,000
- C. \$13,000 less than \$28,000
- D. \$28,000 less than \$54,000
- E. \$54,000 or more

# IAQ39C/IAQ40C – All Accounts Last Month

- A. Less than \$500
- B. \$500 less than \$1,900
- C. \$1,900 less than \$5,000
- D. \$5,000 less than \$20,000
- E. \$20,000 or more

# IAQ41 – Combined Interest and Dividends Last Year

- A. Less than \$200
- B. \$200 less than \$1,000
- C. \$1,000 less than \$4,000
- D. \$4,000 less than \$16,000
- E. \$16,000 or more

# IAQ42B/IAQ43B – Individual Interest and Dividend Income

- A. Less than \$400
- B. \$400 less than \$1,000
- C. \$1,000 less than \$2,000
- D. \$2,000 less than \$11,000
- E. \$11,000 or more

# IAQ44A – Value of Business, Farm, or Real Estate

- A. Less than \$30,000
- B. \$30,000 less than \$101,000
- C. \$101,000 less than \$247,000
- D. \$247,000 less than \$703,000
- E. \$703,000 or more

# IAQ45B/IAQ46A – Value of Business, Farm, or Real Estate

- A. Less than \$18,000
- B. \$18,000 less than \$68,000
- C. \$68,000 less than \$122,000
- D. \$122,000 less than \$293,000
- E. \$293,000 or more

# IAQ47B – Income from Businesses or Property

- A. Less than \$3,600
- B. \$3,600 less than \$12,000
- C. \$12,000 less than \$25,000
- D. \$25,000 less than \$64,000
- E. \$64,000 or more

# IAQ48B/IAQ49B – Income from Businesses or Property

- A. Less than \$3,600
- B. \$3,600 less than \$7,200
- C. \$7,200 less than \$14,000
- D. \$14,000 less than \$38,000
- E. \$38,000 or more

# IAQ51A – Total Combined Income

A. Less than \$5,000 \$5,000 - less than \$10,000 В. C. \$10,000 - less than \$15,000 D. \$15,000 - less than \$20,000 E. \$20,000 - less than \$25,000 F. \$25,000 - less than \$30,000 G. \$30,000 - less than \$40,000 \$40,000 - less than \$50,000 \$50,000 - less than \$66,000 J. \$66,000 - less than \$109,000 K. \$109,000 or more

#### IAQ51B - Total Income

- A. Less than \$5,000
- B. \$5,000 less than \$10,000
- C. \$10,000 less than \$15,000
- D. \$15,000 less than \$20,000
- E. \$20,000 less than \$25,000
- F. \$25,000 less than \$30,000
- G. \$30,000 less than \$40,000
- H. \$40,000 less than \$50,000
- I. \$50,000 less than \$66,000
- J. \$66,000 less than \$109,000
- K. \$109,000 or more

# **Lump Sum Payments**

- A. Insurance Settlement
- **B.** Pension Settlement
- C. Inheritance (or Trust)
- D. Gift
- E. Lawsuit

#### **Present Value of Vehicles**

- A. Less than \$2,500
- B. \$2,500 less than \$5,000
- C. \$5,000 less than \$7,500
- D. \$7,500 less than \$10,000
- E. \$10,000 less than \$20,000
- F. \$20,000 or more

#### IU1

# **Long Term Care Places**

- Skilled nursing homes
- Intermediate care facilities
- Board and care homes
- Nursing home units in hospitals
- Facilities for the intellectually disabled
- Psychiatric facilities
- Group homes

# Health Practitioners Who Are Not Medical Doctors

- Acupuncturist
- Chiropractor
- Podiatrist (foot doctor)
- Homeopath
- Naturopath
- Any other kind of health provider who is not a medical doctor

# **Mental Health Professionals**

- Psychiatrist
- Psychologist
- Clinical social worker
- Licensed professional counselor

# **Therapists**

- Physical therapist
- Speech therapist
- (Intravenous) I.V. therapist
- Massage therapist
- Occupational therapist
- Respiratory therapist

### **Other Medical Persons**

- Nurse
- Nurse practitioner
- Paramedic (not including ambulance services)
- Physician's assistant

# **Other Types of Medical Places**

- Health clinic
- Neighborhood health center
- Rural health clinic
- Infirmary
- Mental health clinic
- Urgent care center
- Any other place

- Didn't think the problem was serious
- Thought it would cost too much
- Trouble finding or getting to the doctor
- Time, schedule, or personal conflicts
- Thought doctor couldn't do much about the problem
- Was afraid of finding out what was wrong
- Doctor would not accept my insurance

# MPQ Job Aid 1

- Allergy/immunology (allergies, asthma)
- Anesthesiology
- Cardiology (heart)
- Dermatology (skin)
- Endocrinology/metabolism (diabetes, thyroid)
- Family practice
- Gastroenterology
- General practice
- General surgery
- Geriatrics (elderly)
- Gynecology obstetrics
- Hematology (blood)

(Continued)

# MPQ Job Aid 1

- Hospital residence
- Internal medicine (internist)
- Nephrology (kidneys)
- Neurology
- Nuclear medicine
- Oncology (tumors, cancer)
- Ophthalmology (eyes)
- Orthopedics
- Osteopathy (DO)
- Otorhinolaryngology (ear, nose, throat)
- Pain Management Specialist
- Pathology
- Physical med/rehab

(Continued)

# MPQ Job Aid 1

- Physician's Assistant
- Plastic surgery
- Podiatrist
- Proctology
- Psychiatry/psychiatrist
- Pulmonary (lungs)
- Radiology
- Rheumatology (arthritis)
- Thoracic surgery (chest)
- Urology
- Vascular Surgeon/Specialist

## OM1

# **Orthopedic Items**

- Crutches
- Canes
- Wheelchairs
- Walkers
- Corrective shoes or inserts
- Support stockings
- Braces or supports

# **Diabetic Equipment or Supplies**

- Syringes
- Test paper
- Test strips
- Blood monitoring kits

#### **Prostheses**

- Artificial leg or arm
- Mastectomy prosthesis
- Artificial or glass eye

## Other Medical Equipment and Supplies

- Portable commode or raised toilet seat
- Portable tub seat
- Special chair or cushion
- Hospital bed
- Ostomy supplies
- Incontinence supplies (such as depends, serenity or other brands of disposable undergarments, pads, or briefs)
- Bandages, dressings, tape supplies
- Pulmonary equipment (nebulizer, CPAP, etc.)
- Blood pressure equipment (such as cuffs or monitors)

#### **Alterations Inside or Outside Home or Car**

- Ramps
- Handrails (other than tub handrails)
- Elevator or incline chair
- Tub seats
- Tub handrails
- Any car alteration

#### PM1

- Thought it would cost too much
- Didn't think medicine would help condition
- Was afraid of medicine reactions/contraindications
- Don't like to take medicine
- Didn't think medicine was necessary
- Not covered by insurance/not on plan formulary
- Trouble obtaining medicine
- Obtained/used samples
- Used another medicine as a substitution

#### PV1

- Less than 6 months ago
- 6 months to less than 1 year ago
- 1 year to less than 2 years ago
- 2 years ago to less than 5 years ago
- 5 or more years ago
- Never had blood pressure taken

### PV2

- Less than 6 months ago
- 6 months to less than 1 year ago
- 1 year to less than 2 years ago
- 2 years ago to less than 5 years ago
- 5 or more years ago
- Never had cholesterol checked

#### PV3

- It's unlikely you've been exposed to HIV
- You were afraid to find out if you were HIV positive (that you had HIV)
- Dr. did not prescribe or recommend it
- You didn't want to think about HIV or about being HIV positive
- You were worried your name would be reported to the government if you tested positive
- You didn't know where to get tested
- You don't like needles
- You were afraid of losing job, insurance, housing, friends, family, if people knew you were positive for aids infection
- Some other reason
- No particular reason







- Missing arm, hand, or thumb
- Hand paralysis
- Wearing a cast on wrist or hand
- Most of hand covered by bandages
- Broken fingers
- Surgery on hands or wrists in the past three months

- Very easy
- Somewhat easy
- Somewhat difficult
- Very difficult

- Just about everything you need to know
- Most of what you need to know
- Some of what you need to know
- A little of what you need to know
- Almost none of what you need to know

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

- Extremely confident
- Very confident
- Moderately confident
- Slightly confident
- Not confident

- Often
- Sometimes
- Never