

Fall Community Interview Showcards

For Continuing Participants

Medicare Current Beneficiary Survey

Version Information

Component: Community

Language: English

MCBS Medicare Current
Beneficiary Survey

Your Voice, Our Mission: Strengthening Medicare Together

MCBS Showcards Guide

Quex Sections	Showcards	Version
ENS	ENS1	July 24, 2017
HAQ	HA1	July 28, 2014
	HA2	July 28, 2014
	HA3	July 28, 2014
	HA4	July 19, 2021
HIQ	HI1	February 17, 2015 & July 24, 2017
	HIT1	July 28, 2014
	HIT2	July 28, 2014
	HI4	January 7, 2026
PVQ	PV1	July 20, 2020
	PV2	July 20, 2020
	PV3	July 20, 2020
HFQ	HF1	August 1, 2015
	HF2	August 1, 2015
	HF3	July 15, 2024
	HF4	July 15, 2024
	HF5	July 15, 2024
	HF6	July 15, 2024
	HF7	July 15, 2024
	HF8	July 15, 2024
	HF9	July 15, 2024
	HF10	July 15, 2024
	HF11	July 15, 2024
	HF12	July 15, 2024
	HF13	July 15, 2024
	HF14	July 15, 2024
NAQ	NA1	August 3, 2016
SCQ	SC1	July 28, 2014
	SC2	July 22, 2019
	SC3	July 22, 2019
	SC4	July 22, 2019
DVH	DVH1	January 9, 2019
	DVH2	July 20, 2026
	DVH3	July 20, 2026
	DVH4	January 8, 2020
IUQ	IU1	July 20, 2026
HHQ	HH1	May 6, 2020

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Quex Sections	Showcards	Version
	HH2	July 28, 2014
	HH3	July 28, 2014
	HH4	July 28, 2014
	HH5	May 6, 2020
MPQ	MP1	January 9, 2019
	MP2	July 28, 2014
	MP4	July 28, 2014
	MP5	July 20, 2026
	MP6	July 24, 2017
	MPQ Job Aid 1	January 7, 2026
PMQ	PM1	July 24, 2017
OMQ	OM1	July 28, 2014
	OM2	May 4, 2026

ENS1

- Iraq or Afghanistan Conflict (2001 – Present)
- Persian Gulf War (Aug 1990 – March 1991)
- Vietnam Era (Aug 1964 – May 1975)
- Korean Conflict (June 1950 – Jan 1955)
- World War II (Sept 1940 – July 1947)
- Peace time (all other times)

HA1

- One-family, detached
- Two-family or duplex
- Apartment or condominium building
- Mobile home, trailer
- Rowhouse, townhouse
- “mother-in-law” apartment

HA2

- Retirement community
- Senior citizens housing
- Assisted living facility
- Continuing care community
- Staged living community
- Retirement apartments
- Church-provided housing
- Personal or residential care home

HA3

- Prepared meals
- Housekeeping, maid, or cleaning services
- Laundry services
- Help with medications
- Transportation
- Recreational services

HA4

- Have a steady place to live
- Have a place to live today, but worried about losing it in the future
- Do not have a steady place to live

Health Insurance Coverage Options

- “Original” Medicare
- “Medicare Advantage” (MA) plan
 - with Prescription Drug Plan (MA-PD) **or**
without
- Medicaid
- TRICARE/TRICARE for Life
- Public Programs (other than Medicaid)
- Medicare Part D Prescription Drug Plan (PDP)
- Private/Supplemental Insurance Plan
 - Purchased directly from an insurance company, *or*
 - Obtained through an employer, union, or other group, such as AARP

HI1

ORIGINAL MEDICARE	MEDICARE ADVANTAGE
• You have your choice of doctors and hospitals. • Generally, you or your supplemental coverage pay deductibles and coinsurance. • If you want drug coverage, you must join a <i>stand-alone Medicare prescription drug plan</i> –a separate policy just for drugs. • You can buy a <i>Medigap plan</i>, which can help pay expenses not covered by Medicare.	• May either require you to see medical providers in their <i>network</i> or let you choose and pay more of the costs. • You usually pay a <i>copay</i> or coinsurance for covered services. • If you want drug coverage, you must join a plan that includes drug coverage. This will give you all of your coverage in one plan. • A Medigap plan is not available.
MEDICAID	TRICARE/TRICARE FOR LIFE
• Public health care plan that helps make Medicare affordable for beneficiaries with low incomes and modest assets. • Medicare beneficiaries who are also enrolled in Medicaid are referred to as “<i>dual eligibles</i>.” • Will be automatically enrolled in a Medicare prescription drug plan and be eligible for a <i>low-income subsidy</i> or “<i>extra help</i>.”	• Covers active-duty service members, retirees, and their families. • TRICARE generally pays the fees left outstanding after Medicare has made their payment.

HI1

PRIVATE HEALTH INSURANCE	MEDICARE PART D PRESCRIPTION DRUG PLAN
• Includes supplemental or Medigap plans, plans that are provided by a former or current employer, and other plans purchased directly through a private company, union, association, or other group. • Cover the cost of hospital or doctor visits, prescribed medicines, or dental care. • Common type: Medicare Supplement Insurance (Medigap), which is available to recipients of Original Medicare and helps pay some of the health care costs that Original Medicare doesn't cover, like copayments, coinsurance and deductibles.	• Separate policies that cover only prescribed medicines. • Beneficiaries pay a monthly premium and copay or coinsurance for their required prescriptions. • Standalone plans are only available to beneficiaries who are covered by Original Medicare; otherwise drug coverage is available as part of Medicare Advantage plans.
PUBLIC PROGRAMS (OTHER THAN MEDICAID)	
• Include state, county, or city-based programs such as a pharmacy program, where the local government provides at least partial coverage for the cost of prescribed medicines. • Insurance comes from a public source other than Medicare or Medicaid.	

TRICARE Plan Names

- A. TRICARE for Life
- B. TRICARE Plus
- C. TRICARE Prime
- D. TRICARE Extra
- E. TRICARE Standard
- F. TRICARE Pharmacy / TRICARE Senior
Pharmacy
- G. TRICARE Dental Program
- H. TRICARE Retiree Dental Program
- I. TRICARE Reserve Select (TRS)
- J. TRICARE US Family Health Plan

(continued)

HIT1

Beneficiary Information Card for TRICARE For Life

FRONT OF CARD

TRICARE For Life

To Provider: File claims in the usual manner to Medicare.

To Patient : *Services that are a benefit of both Medicare and TRICARE :* No deductible or cost share is required.

Medicare only benefit : Medicare deductible and cost share required.

TRICARE only benefit: TRICARE deductible and cost share required.

*For benefit questions call 1-888-DoD-LIFE (1-888-363-5433) www.tricare.osd.mil
For more information call 1-800-977-6753 www.hnfs.net*

BACK OF CARD

TRICARE Senior Pharmacy

Military Treatment Facility: No Co-pay

National Mail Order Pharmacy: \$3 generic; \$9 brand name
(90 day supply)

TRICARE Network Pharmacy: \$3 generic; \$9 brand name
(30 day supply)

TRICARE Non-network Pharmacy: \$9 or 20% of cost (30 day supply)
\$150/person or \$300/family
annual deductible applies.

*For pharmacy questions call 1-877-DoD-MEDS (1-877-363-6337)
(Co-pays subject to change)*

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Places to Obtain Medicines in Tricare Plan

- TRICARE Mail Order Pharmacy (TMOP)
- TRICARE Retail Pharmacy Network Pharmacy (TRRx)
- Military Treatment Facility Pharmacy (MTF)
- Non-network retail pharmacy

HI4

- Prescribed medicines
- Visits to a doctor or other health professional
- Lab work
- Inpatient hospital care
- Nursing home or long term care
- Dental care
- Optical or vision care
- Hearing care
- Behavioral health care (e.g., counseling, psychotherapy, mental health and substance use disorder services)
- Other services

PV1

- Less than 6 months ago
- 6 months to less than 1 year ago
- 1 year to less than 2 years ago
- 2 years ago to less than 5 years ago
- 5 or more years ago
- Never had blood pressure taken

PV2

- Less than 6 months ago
- 6 months to less than 1 year ago
- 1 year to less than 2 years ago
- 2 years ago to less than 5 years ago
- 5 or more years ago
- Never had cholesterol checked

PV3

- It's unlikely you've been exposed to HIV
- You were afraid to find out if you were HIV positive (that you had HIV)
- Dr. did not prescribe or recommend it
- You didn't want to think about HIV or about being HIV positive
- You were worried your name would be reported to the government if you tested positive
- You didn't know where to get tested
- You don't like needles
- You were afraid of losing job, insurance, housing, friends, family, if people knew you were positive for aids infection
- Some other reason
- No particular reason

HF1

- Much better now than one year ago
- Somewhat better now than one year ago
- About the same
- Somewhat worse now than one year ago
- Much worse now than one year ago

HF2

- It will get much better
- It will get somewhat better
- It will not change
- It will get somewhat worse
- It will get much worse

HF3

- Never
- Rarely
- Sometimes
- Often
- Always

HF4

- Never
- Hardly ever
- Occasionally
- Fairly often
- Very often

HF5

- No difficulty at all
- A little difficulty
- Some difficulty
- A lot of difficulty
- Not able to do it

HF6

- Bladder
- Blood
- Bone
- Brain
- Breast
- Cervix
- Colon (bowel)
- Esophagus
- Gall Bladder
- Kidney
- Larynx (windpipe)
- Leukocytes (Leukemia)
- Liver

(continued)

HF6

- Lung
- Lymph Nodes (Lymphoma)
- Mouth/Tongue/Lip
- Ovary
- Pancreas
- Prostate
- Rectum
- Soft Tissue/Fat
- Stomach
- Testis
- Throat
- Thyroid
- Uterus

HF7

- Type 1
- Type 2
- Borderline
- Pre-Diabetes
- Gestational (Pregnancy-related)

HF8

- All of the time
- Most of the time
- Some of the time
- A little of the time
- None of the time

HF9

- Just about everything you need to know
- Most of what you need to know
- Some of what you need to know
- A little of what you need to know
- Almost none of what you need to know about managing Diabetes

HF10

VITAMINS AND MINERALS	Calcium, Vitamin C, Iron, Vitamin E, Magnesium, Zinc, Vitamin D, Vitamin A, Potassium, Vitamin B-12
MULTI-VITAMINS AND MULTI-MINERALS	One a Day, Prenatals, B-Complex, Centrum, Theragran
HERBALS AND BOTANICALS	Echinacea, Garlic, Saw Palmetto, Ginkgo, Ginseng
FIBER	Metamucil, Fibercon, Benefiber
AMINO ACIDS	Lysine, Methionine, Tryptophan
OTHERS	Fish Oil, Omega-3, Chondroitin, Joint Supplements (Glucosamine), Choline, Melatonin, Probiotics

HF11

- Calcium (with or without vitamin D)
- Choline
- Coenzyme Q (such as CoQ10)
- Eye health supplement (such as Ocuvite PreserVision or I-Caps)
- Fiber supplement (such as Metamucil or Benefiber)
- Folate or folic acid
- Garlic supplement
- Iron

(continued)

HF11

- Joint supplement (such as glucosamine, with or without chondroitin or other ingredients)
- Magnesium
- Melatonin
- Niacin
- Omega-3 (ALA/DHA/EPA) or fish oil
- Potassium
- Probiotics (in pill, powder, or liquid form)
- Saw palmetto
- Vitamin A
- Vitamin B-12

(continued)

HF11

- Vitamin B-complex
- Vitamin C
- Vitamin D (NOT as part of a calcium supplement)
- Vitamin E
- Zinc
- Other Supplement(s)

HF12

- Not at all
- Several days
- More than half the days
- Nearly every day

HF13

- Not at all difficult
- Somewhat difficult
- Very difficult
- Extremely difficult

HF14

- More than once a week
- About once a week
- 2-3 times a month
- About once a month
- Every 2-3 months
- Once or twice a year
- Not at all

NA1

- 12 oz. beer
- 5 oz. glass of wine
- One and a half ounces of liquor

SC1

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

SC2

- Very Confident
- Confident
- Somewhat Confident
- Not At All Confident

SC3

- Very Likely
- Likely
- Unlikely
- Very Unlikely

SC4

- Always
- Usually
- Sometimes
- Never

DVH1

- General exam, checkup or consultation
- Cleaning, prophylaxis, or polishing
- X-rays, radiographs, or bitewings
- Fluoride treatment
- Sealant (plastic coatings on back teeth)
- Fillings
- Inlays
- Crowns or caps
- Root canal
- Periodontal scaling, root planing, or gum surgery
- Periodontal recall visit (periodic or regular)

(Continued)

DVH1

- Extraction, tooth pulled
- Implants
- Abscess or infection treatment
- Other oral surgery
- Fixed bridges
- Dentures or removable partial dentures
- Relining or repair of bridges or dentures
- Orthodontia, braces, or retainers
- Bond, whiten, or bleach
- Treatment for TMD or TMJ

DVH2

- Eye Or Vision Exam
 - Contact Lens Fitting
 - Contact Lens Purchase
 - Eye Glass Frame Fitting Or Adjustment
 - Eye Glass Purchase
 - Refractive Surgery (Corrective Vision Surgery)
 - Cataract Surgery
 - Glaucoma Surgery
 - Corneal Surgery
 - Vitreo-Retinal Surgery
 - Oculoplastic Surgery
 - Eye Muscle Surgery
 - Eye Removal
- (Continued)*

DVH2

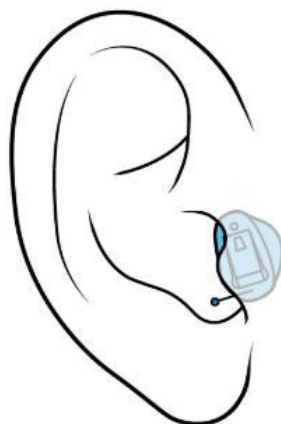
- Treatment Shot/Injection
- Pre-Op/Post-Op Exam

DVH3

- Hearing Aid Fitting/Evaluation
- Hearing Aid Purchase/Repair
- Hearing Exam
- Ear Wax Removal
- Ear Ventilation Tubes
- Tympanoplasty (Reconstruction of ear drum)
- Cochlear Implant Surgery
- Hearing Rehabilitative Services
- Hearing Aid Cleaning

DVH4

In the Canal (ITC)



In the Ear (ITE)



Behind the Ear
(BTE)



Long Term Care Places

- Skilled nursing facilities
- Nursing homes
- Intermediate care facilities
- Board and care homes
- Nursing home units in hospitals
- Psychiatric facilities
- Group homes

Home Help by Health or Medical Professionals

- Nurse (visiting nurse, private duty nurse, etc.)
- Doctor
- Social worker
- Therapist
- Hospice worker
- Home health aides
- Those who provide homemaker services

Medical or Nursing Treatment

- Applying sterile bandages or dressings
- Giving medications
- Taking blood pressure
- Giving shots or injections

HH3

Help With Daily Needs

- Using the telephone
- Doing housework
- Preparing meals

HH4

- Bathing
- Showering
- Dressing
- Eating
- Walking
- Using the toilet

HH5

Personal Care or Help with Daily Needs from Persons Who Do Not Live with You

- Friends
- Neighbors
- Relatives

Health Practitioners Who Are Not Medical Doctors

- Acupuncturist
- Chiropractor
- Podiatrist (foot doctor)
- Homeopath
- Naturopath
- Any other kind of health provider who is not a medical doctor

MP2

Mental Health Professionals

- Psychiatrist
- Psychologist
- Clinical social worker
- Licensed professional counselor

Therapists

- Physical therapist
- Speech therapist
- (Intravenous) I.V. therapist
- Massage therapist
- Occupational therapist
- Respiratory therapist

Other Medical Persons

- Nurse
- Nurse practitioner
- Paramedic (not including ambulance services)
- Physician's assistant

Other Types of Medical Places

- Health clinic
- Neighborhood health center
- Rural health clinic
- Mental health clinic
- Urgent care center
- Any other place

MP6

- Didn't think the problem was serious
- Thought it would cost too much
- Trouble finding or getting to the doctor
- Time, schedule, or personal conflicts
- Thought doctor couldn't do much about the problem
- Was afraid of finding out what was wrong
- Doctor would not accept my insurance

MPQ Job Aid 1

- Allergy/immunology (allergies, asthma)
- Anesthesiology
- Audiology
- Cardiology (heart)
- Chiropractic
- Dental
- Dermatology (skin)
- Endocrinology/metabolism (diabetes, thyroid)
- Gastroenterology
- General surgery
- Geriatrics (elderly)
- Gynecology – obstetrics

(Continued)

MPQ Job Aid 1

- Hematology (blood)
- Nephrology (kidneys)
- Neurology
- Nuclear medicine
- Oncology (tumors, cancer)
- Ophthalmology (eyes)
- Optometry
- Orthopedics
- Otorhinolaryngology (ear, nose, throat)
- Pain Management Specialist
- Pathology
- Physical med/rehab

(Continued)

MPQ Job Aid 1

- Physical therapy
- Plastic surgery
- Podiatrist
- Proctology
- Psychiatry/psychiatrist
- Psychology
- Pulmonary (lungs)
- Radiology
- Rheumatology (arthritis)
- Thoracic surgery (chest)
- Urology
- Vascular Surgeon/Specialist

PM1

- Thought it would cost too much
- Didn't think medicine would help condition
- Was afraid of medicine reactions/contraindications
- Don't like to take medicine
- Didn't think medicine was necessary
- Not covered by insurance/not on plan formulary
- Trouble obtaining medicine
- Obtained/used samples
- Used another medicine as a substitution

Orthopedic Items

- Crutches
- Canes
- Wheelchairs
- Walkers
- Corrective shoes or inserts
- Support stockings
- Braces or supports

Other Medical Equipment and Supplies

- Portable commode or raised toilet seat
- Portable tub seat
- Special chair or cushion
- Hospital bed
- Ostomy supplies
- Incontinence supplies (such as Depends, Serenity or other brands of disposable undergarments, pads, or briefs)
- Catheter or catheter supplies
- Bandages, dressings, tape supplies
- Pulmonary equipment (nebulizer, CPAP, etc.)
- Blood pressure equipment (such as cuffs or monitors)