

Winter Community Interview Showcards

Medicare Current Beneficiary Survey

Version Information

Component: Community

Language: English

MCBS
Medicare Current Beneficiary Survey



MCBS Showcards

Quex Sections	Showcards	Version
ACQ	AC1	January 8, 2020
DVH	DVH1	January 9, 2019
	DVH2	January 9, 2019
	DVH3	May 8, 2019
	DVH4	January 8, 2020
ENS	ENS1	July 24, 2017
HHQ	HH1	May 6, 2020
	HH2	July 28, 2014
	HH3	July 28, 2014
	HH4	July 28, 2014
	HH5	May 6, 2020
HIQ	HI1	July 24, 2017
	HIT1	July 28, 2014
	HIT2	July 28, 2014
	HI7	January 8, 2025
IUQ	IU1	January 10, 2018
KNQ	KN1	July 28, 2014
	KN2	July 28, 2014
	KN3	January 13, 2016
	KN4	January 11, 2017
	KN5	January 11, 2017
	KN6	January 11, 2017
	KN7	January 11, 2017
	KN8	January 8, 2025
	KN9	January 11, 2017
	KN10	January 8, 2020
MPQ	MP1	January 9, 2019
	MP2	July 28, 2014
	MP3	July 28, 2014
	MP4	July 28, 2014
	MP5	July 28, 2014
	MP6	July 24, 2017
	MPQ Job Aid 1	January 8, 2020
OMQ	OM1	July 28, 2014
	OM2	July 28, 2014
	OM3	July 28, 2014
	OM4	July 28, 2014

MCBS Showcards

Quex Sections	Showcards	Version
	OM5	July 28, 2014
PMQ	PM1	July 24, 2017
PVQ	PV1	July 20, 2020
	PV2	July 20, 2020
	PV3	July 20, 2020
USQ	US1	January 8, 2020
	US3	January 11, 2021
	US4	January 10, 2018
	US5	January 10, 2018
	US6	January 10, 2018
	US7	January 10, 2018
	US8	January 8, 2020

AC1

- Allergy/immunology
- Anesthesiology
- Audiologist
- Cardiology (heart)
- Chiropractor
- Dentist
- Dermatology (skin)
- Endocrinology/metabolism (diabetes, thyroid)
- Family practice
- Gastroenterology
- General practice
- General surgery
- Geriatrics (elderly)
- Gynecology – obstetrics
- Hematology (blood)
- Hospital residence

(continued)

AC1

- Internal medicine (internist)
- Nephrology (kidneys)
- Neurology
- Nuclear medicine
- Nurse practitioner
- Oncology (tumors, cancer)
- Ophthalmology (eyes)
- Optometrist
- Orthopedics
- Osteopathy (DO)
- Otorhinolaryngology (ear, nose, throat)
- Pain Management Specialist
- Pathology
- Phys med/rehab
- Physical Therapist
- Physician's Assistant

(continued)

AC1

- Plastic surgery
- Podiatrist
- Proctology
- Psychiatry/psychiatrist
- Psychologist
- Pulmonary (lungs)
- Radiology
- Rheumatology (arthritis)
- Thoracic surgery (chest)
- Urology
- Vascular Surgeon/Specialist

DVH1

- General exam, checkup or consultation
- Cleaning, prophylaxis, or polishing
- X-rays, radiographs, or bitewings
- Fluoride treatment
- Sealant (plastic coatings on back teeth)
- Fillings
- Inlays
- Crowns or caps
- Root canal
- Periodontal scaling, root planing, or gumsurgery
- Periodontal recall visit (periodic orregular)

(Continued)

DVH1

- Extraction, tooth pulled
- Implants
- Abscess or infection treatment
- Other oral surgery
- Fixed bridges
- Dentures or removable partial dentures
- Relining or repair of bridges or dentures
- Orthodontia, braces, or retainers
- Bond, whiten, or bleach
- Treatment for TMD or TMJ

DVH2

- Eye Or Vision Exam
- Contact Lens Fitting
- Contact Lens Purchase
- Eye Glass Frame Fitting Or Adjustment
- Eye Glass Purchase
- Refractive Surgery (Corrective Vision Surgery)
- Cataract Surgery
- Glaucoma Surgery
- Corneal Surgery
- Vitreo-Retinal Surgery
- Oculoplastic Surgery
- Eye Muscle Surgery
- Eye Removal

DVH3

- Hearing Aid Fitting/Evaluation
- Hearing Aid Purchase/Repair
- Hearing Exam
- Ear Wax Removal
- Ear Ventilation Tubes
- Tympanoplasty (Reconstruction of eardrum)
- Cochlear Implant Surgery
- Hearing Rehabilitative Services

DVH4

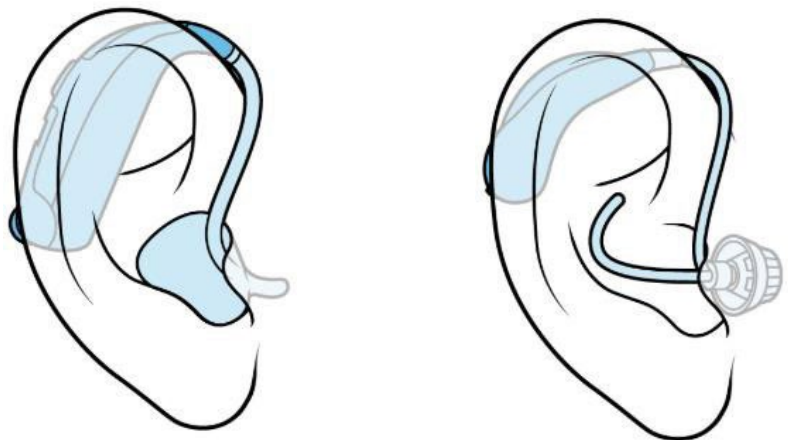
In the Canal (ITC)



In the Ear (ITE)



Behind the Ear (BTE)



ENS1

- Iraq or Afghanistan Conflict (2001 – Present)
- Persian Gulf War (Aug 1990 – March 1991)
- Vietnam Era (Aug 1964 – May 1975)
- Korean Conflict (June 1950 – Jan 1955)
- World War II (Sept 1940 – July 1947)
- Peace time (all other times)

HH1

Home Help by Health or Medical Professionals

- Nurse (visiting nurse, private duty nurse, etc.)
- Doctor
- Social worker
- Therapist
- Hospice worker
- Home health aides
- Those who provide homemaker services

HH2

Medical or Nursing Treatment

- Applying sterile bandages or dressings
- Giving medications
- Taking blood pressure
- Giving shots or injections

HH3

Help With Daily Needs

- Using the telephone
- Doing housework
- Preparing meals

HH4

- Bathing
- Showering
- Dressing
- Eating
- Walking
- Using the toilet

HH5

Personal Care or Help with Daily Needs from Persons Who Do Not Live with You

- Friends
- Neighbors
- Relatives

HI1

Health Insurance Coverage Options

- “Original” Medicare
- “Medicare Advantage” (MA) plan
 - with Prescription Drug Plan (MA-PD) **or** without
- Medicaid
- TRICARE/TRICARE for Life
- Public Programs (other than Medicaid)
- Medicare Part D Prescription Drug Plan (PDP)
- Private/Supplemental Insurance Plan
 - Purchased directly from an insurance company, *or*
 - Obtained through an employer, union, or other group, such as AARP

HI1

ORIGINAL MEDICARE	MEDICARE ADVANTAGE
<ul style="list-style-type: none"> • You have your choice of doctors and hospitals. • Generally, you or your supplemental coverage pay deductibles and coinsurance. • If you want drug coverage, you must join a stand-alone Medicare prescription drug plan –a separate policy just for drugs. • You can buy a Medigap plan, which can help pay expenses not covered by Medicare. 	<ul style="list-style-type: none"> • May either require you to see medical providers in their network or let you choose and pay more of the costs. • You usually pay a copay or coinsurance for covered services. • If you want drug coverage, you must join a plan that includes drug coverage. This will give you all of your coverage in one plan. • A Medigap plan is not available.
MEDICAID	TRICARE/TRICARE FOR LIFE
<ul style="list-style-type: none"> • Public health care plan that helps make Medicare affordable for beneficiaries with low incomes and modest assets. • Medicare beneficiaries who are also enrolled in Medicaid are referred to as “dual eligibles.” • Will be automatically enrolled in a Medicare prescription drug plan and be eligible for a low-income subsidy or “extra help.” 	<ul style="list-style-type: none"> • Covers active-duty service members, retirees, and their families. • TRICARE generally pays the fees left outstanding after Medicare has made their payment.

HI1

PRIVATE HEALTH INSURANCE	MEDICARE PART D PRESCRIPTION DRUG PLAN
<ul style="list-style-type: none">• Includes supplemental or Medigap plans, plans that are provided by a former or current employer, and other plans purchased directly through a private company, union, association, or other group.• Cover the cost of hospital or doctor visits, prescribed medicines, or dental care.• Common type: Medicare Supplement Insurance (Medigap), which is available to recipients of Original Medicare and helps pay some of the health care costs that Original Medicare doesn't cover, like copayments, coinsurance and deductibles.	<ul style="list-style-type: none">• Separate policies that cover only prescribed medicines.• Beneficiaries pay a monthly premium and copay or coinsurance for their required prescriptions.• Standalone plans are only available to beneficiaries who are covered by Original Medicare; otherwise drug coverage is available as part of Medicare Advantage plans.
PUBLIC PROGRAMS (OTHER THAN MEDICAID)	
<ul style="list-style-type: none">• Include state, county, or city-based programs such as a pharmacy program, where the local government provides at least partial coverage for the cost of prescribed medicines.• Insurance comes from a public source other than Medicare or Medicaid.	

TRICARE Plan Names

- A. TRICARE for Life
- B. TRICARE Plus
- C. TRICARE Prime
- D. TRICARE Extra
- E. TRICARE Standard
- F. TRICARE Pharmacy / TRICARE Senior
Pharmacy
- G. TRICARE Dental Program
- H. TRICARE Retiree Dental Program
- I. TRICARE Reserve Select (TRS)
- J. TRICARE US Family Health Plan

(continued)

HIT1

Beneficiary Information Card for TRICARE For Life

FRONT OF CARD

TRICARE For Life

To Provider: File claims in the usual manner to Medicare.

To Patient : *Services that are a benefit of both Medicare and TRICARE* :No deductible or cost share is required.

Medicare only benefit :Medicare deductible and cost share required.

TRICARE only benefit:TRICARE deductible and cost share required.

For benefit questions call 1-888-DoD-LIFE (1-888-363-5433) www.tricare.osd.mil

For more information call 1-800-977-6753

www.hnfs.net

BACK OF CARD

TRICARE Senior Pharmacy

Military Treatment Facility: No Co-pay

National Mail Order Pharmacy: \$3 generic;\$9 brand name
(90 day supply)

TRICARE Network Pharmacy: \$3 generic;\$9 brand name
(30 day supply)

TRICARE Non-network Pharmacy: \$9 or 20%of cost (30 day supply)
\$150/person or \$300/family
annual deductible applies.

For pharmacy questions call 1-877-DoD-MEDS (1-877-363-6337)

(Co-pays subject to change)

5007334 (9/01 T85)

HIT2

Places to Obtain Medicines in Tricare Plan

- TRICARE Mail Order Pharmacy (TMOP)
- TRICARE Retail Pharmacy Network Pharmacy (TRRx)
- Military Treatment Facility Pharmacy (MTF)
- Non-network retail pharmacy

HI7

- Prescribed medicines
- Visits to a doctor or other health professional
- Lab work
- Inpatient hospital care
- Nursing home or long term care
- Dental care
- Optical or vision care
- Hearing care
- Behavioral health care (e.g., counseling, psychotherapy, mental health and substance use disorder services)
- Other services

Long Term Care Places

- Skilled nursing homes
- Intermediate care facilities
- Board and care homes
- Nursing home units in hospitals
- Facilities for the intellectually disabled
- Psychiatric facilities
- Group homes

KN1

- Very easy
- Somewhat easy
- Somewhat difficult
- Very difficult

KN2

- Just about everything you need to know
- Most of what you need to know
- Some of what you need to know
- A little of what you need to know
- Almost none of what you need to know

KN3

- Very interested
- Somewhat interested
- Not very interested
- Not at all interested

KN4

- Very easy
- Somewhat easy
- Somewhat difficult
- Very difficult

KN5

- At least once every year
- Once every few years
- Rarely
- Never
- Only once when first signed up for drug plan
- Only once when first signed up for Medicare
- Just signed up for Medicare

KN6

- Completely agree
- Somewhat agree
- Somewhat disagree
- Completely disagree

KN7

- Very Satisfied
- Satisfied
- Dissatisfied
- Very Dissatisfied

KN8



Medicare & You 2025

The official U.S. government
Medicare handbook



Medicare

Updated January 8, 2025

KN9

- Very easy
- Somewhat easy
- Somewhat difficult
- Very difficult

KN10

- Medicare Parts A and B (Original Medicare)
- Medicare Part C, Medicare Advantage (MA) Plans
- Medicare Part D, Medicare Prescription Drug Plans (MPDPs)
- Medigap Plans

MP1

Health Practitioners Who Are Not Medical Doctors

- Acupuncturist
- Chiropractor
- Podiatrist (foot doctor)
- Homeopath
- Naturopath
- Any other kind of health provider who is not a medical doctor

MP2

Mental Health Professionals

- Psychiatrist
- Psychologist
- Clinical social worker
- Licensed professional counselor

MP3

Therapists

- Physical therapist
- Speech therapist
- (Intravenous) I.V. therapist
- Massage therapist
- Occupational therapist
- Respiratory therapist

MP4

Other Medical Persons

- Nurse
- Nurse practitioner
- Paramedic (not including ambulance services)
- Physician's assistant

MP5

Other Types of Medical Places

- Health clinic
- Neighborhood health center
- Rural health clinic
- Infirmary
- Mental health clinic
- Urgent care center
- Any other place

MP6

- Didn't think the problem was serious
- Thought it would cost too much
- Trouble finding or getting to the doctor
- Time, schedule, or personal conflicts
- Thought doctor couldn't do much about the problem
- Was afraid of finding out what was wrong
- Doctor would not accept my insurance

MPQ Job Aid 1

- Allergy/immunology (allergies, asthma)
- Anesthesiology
- Cardiology (heart)
- Dermatology (skin)
- Endocrinology/metabolism (diabetes, thyroid)
- Family practice
- Gastroenterology
- General practice
- General surgery
- Geriatrics (elderly)
- Gynecology – obstetrics
- Hematology (blood)

(Continued)

MPQ Job Aid 1

- Hospital residence
- Internal medicine (internist)
- Nephrology (kidneys)
- Neurology
- Nuclear medicine
- Oncology (tumors, cancer)
- Ophthalmology (eyes)
- Orthopedics
- Osteopathy (DO)
- Otorhinolaryngology (ear, nose, throat)
- Pain Management Specialist
- Pathology
- Physical med/rehab

(Continued)

MPQ Job Aid 1

- Physician's Assistant
- Plastic surgery
- Podiatrist
- Proctology
- Psychiatry/psychiatrist
- Pulmonary (lungs)
- Radiology
- Rheumatology (arthritis)
- Thoracic surgery (chest)
- Urology
- Vascular Surgeon/Specialist

OM1

Orthopedic Items

- Crutches
- Canes
- Wheelchairs
- Walkers
- Corrective shoes or inserts
- Support stockings
- Braces or supports

OM2

Diabetic Equipment or Supplies

- Syringes
- Test paper
- Test strips
- Blood monitoring kits

OM3

Prostheses

- Artificial leg or arm
- Mastectomy prosthesis
- Artificial or glass eye

OM4

Other Medical Equipment and Supplies

- Portable commode or raised toilet seat
- Portable tub seat
- Special chair or cushion
- Hospital bed
- Ostomy supplies
- Incontinence supplies (such as depends, serenity or other brands of disposable undergarments, pads, or briefs)
- Bandages, dressings, tape supplies
- Pulmonary equipment (nebulizer, CPAP, etc.)
- Blood pressure equipment (such as cuffs or monitors)

OM5

Alterations Inside or Outside Home or Car

- Ramps
- Handrails (other than tub handrails)
- Elevator or incline chair
- Tub seats
- Tub handrails
- Any car alteration

PM1

- Thought it would cost too much
- Didn't think medicine would help condition
- Was afraid of medicine reactions/contraindications
- Don't like to take medicine
- Didn't think medicine was necessary
- Not covered by insurance/not on plan formulary
- Trouble obtaining medicine
- Obtained/used samples
- Used another medicine as a substitution

PV1

- Less than 6 months ago
- 6 months to less than 1 year ago
- 1 year to less than 2 years ago
- 2 years ago to less than 5 years ago
- 5 or more years ago
- Never had blood pressure taken

PV2

- Less than 6 months ago
- 6 months to less than 1 year ago
- 1 year to less than 2 years ago
- 2 years ago to less than 5 years ago
- 5 or more years ago
- Never had cholesterol checked

PV3

- It's unlikely you've been exposed to HIV
- You were afraid to find out if you were HIV positive (that you had HIV)
- Dr. did not prescribe or recommend it
- You didn't want to think about HIV or about being HIV positive
- You were worried your name would be reported to the government if you tested positive
- You didn't know where to get tested
- You don't like needles
- You were afraid of losing job, insurance, housing, friends, family, if people knew you were positive for aids infection
- Some other reason
- No particular reason

US1

- Allergy/immunology
- Anesthesiology
- Audiologist
- Cardiology (heart)
- Chiropractor
- Dentist
- Dermatology (skin)
- Endocrinology/metabolism (diabetes, thyroid)
 - Family practice
 - Gastroenterology
 - General practice
 - General surgery
 - Geriatrics (elderly)
 - Gynecology – obstetrics

(Continued)

US1

- Hematology (blood)
- Hospital residence
- Internal medicine (internist)
- Nephrology (kidneys)
- Neurology
- Nuclear Medicine
- Nurse Practitioner
- Oncology (tumors, cancer)
- Ophthalmology (eyes)
- Optometrist
- Orthopedics
- Osteopathy (DO)
- Otorhinolaryngology (ear, nose, throat)
- Pain Management Specialist

(Continued)

US1

- Pathology
- Phys med/rehab
- Physical Therapist
- Physician's Assistant
- Plastic Surgery
- Podiatrist
- Proctology
- Psychiatry/psychiatrist
- Psychologist
- Pulmonary (lungs)
- Radiology
- Rheumatology (arthritis)
- Thoracic Surgery (chest)
- Urology
- Vascular Surgeon/Specialist

US3

- Professional Interpreter
- Staff Person At Medical Provider's Office
- Family Member
- Friend
- Someone Else
- Does Best That Can In English
- No one helps; no trouble communicating in English

US4

- Never
- Sometimes
- Usually
- Always

US5

- Yes, Definitely
- Yes, Somewhat
- No

US6

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

US7

0 Hard to Manage
1
2
3
4
5
6
7
8
9
10 Easy to Manage

US8

- Much more than it should be
- Somewhat more than it should be
- About what it should be
- Somewhat less than it should be
- Much less than it should be
- No opinion